

Compliance and InfoSecurity - Applying the Right Resources

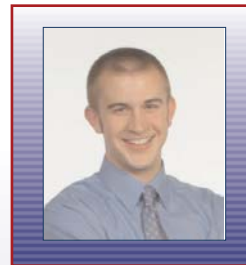
Cloud-based solutions can help credit unions in many ways with their security and compliance concerns, particularly when it comes to maintaining secure and reliable connections to critical third parties. In the past, frame relays or standard VPNs were utilized to maintain individual connections between credit unions and their critical third party vendors. However, as financial institutions make the shift toward the cloud, connecting to these vendors can become more challenging. When selecting cloud or hosted application vendors, it is important to evaluate their existing relationships and pre-established connections to ensure that they can support your credit union's unique needs long-term.

Credit unions' business continuity & disaster recovery needs are increasingly being met by new cloud solutions. Out of sight often means out of mind, but it is important to remember that even outsourced applications need to be included in your overall business continuity plan. Asking for detailed information regarding the business continuity plans the provider has in place is critical during the evaluation stage, but must also be verified periodically and even tested, if possible. That said, much of the burden for the necessary redundancy and data replication should now fall to the cloud solutions provider, lowering credit union costs and enhancing up-time, reliability and the overall security posture of the credit union.

Of course we firmly believe that the credit union IT department of the future will remain a vital part of the organization, but some of the key skills required will likely change. Instead of being able to maintain physical infrastructure, IT teams will be charged with managing vendor relationships and identifying the best technical solutions to meet business challenges. The mission of all credit unions is to serve their members - the IT department of the future will be able to focus more of their time and resources on new initiatives to do just that - all while keeping the credit union secure and compliant.

Ongoing Operations is a CUSO that is dedicated to helping credit unions with their business continuity, disaster recovery, compliance and security concerns and has been offering Hosted Exchange, Virtual Desktops and Hosted Applications since 2010. The CUSO recently acquired Cloudworks, a cloud services provider with a history of successful implementations and a proven, scalable, secure cloud architecture. This acquisition makes Ongoing Operations the go-to provider of cloud services for credit unions and will allow it to expand its services significantly. The combined staff has an unusual depth of technical knowledge and capabilities and the CUSO operates three strategically located data centers throughout the United States. Ongoing Operations' Cloudworks solutions were created for credit unions unique needs and provide the "built-in" disaster recovery features that the industry demands.

Robbie Wright Project Manager



Robbie Wright

is passionate about the credit union industry. He has experience as a credit union professional, CUSO manager, serves on the Technology Advisory Board for NACUSO, and even founded his own technology consulting firm - CU Innovators. Prior to joining Ongoing Operations, Robbie served as Vice President, Credit Union Division at Nexcentri and held the position of General Manager at fi-linx. He also held the position of Sales & Service Manager at MaPS Credit Union. Robbie enjoys spreading the CU love by speaking at credit union conferences around the nation and through his blog, The Life and Times of a Credit Union Employee.

About Ongoing Operations

Only Ongoing Operations offers the advanced technical expertise and guidance credit unions need, along with a deep understanding of the credit union industry.

Contact Info

**www.ongoingoperations.com
877-552-7892**