

### *Core Systems: The Foundation of Your Member's Experience*

#### **Fiserv Offers Exclusive Insight on the Value of Client Collaboration**

Life is faster and more interconnected than ever before, and many credit union members now expect 24/7 access to robust financial services. Credit unions are striving to meet their members' individual needs across multiple channels. Selecting a partner with a breadth of products, industry insight and scale to invest in breakthrough technologies helps ensure that credit unions can thrive in an increasingly complex and competitive market.

We often tell our clients that not all cores are created equal – and each credit union's needs vary based on their charter, size and location. In line with this belief, Fiserv provides a range of core platforms that are specifically designed to meet the needs of all credit unions, regardless of size. Fiserv works with the credit union to select a solution that matches their market and technology requirements.

Fiserv offers the industry's broadest, deepest and most innovative range of products and services. Because of that, we are able to deliver solutions that help our clients meet their goals and provide valuable insights on creating and nurturing member relationships.

Our systems are designed to enhance the delivery of services that are popular with members – the same services that drive your profitability, growth and success. Our core account processing platforms integrate with our innovative portfolio of solutions in digital channels, payments, mobile banking and bill pay, among others. As a result, our solutions help credit unions run efficiently and enhance member satisfaction every day.

The voice of credit unions is reflected in the ongoing innovation and updates to our solutions. Fiserv has dedicated User Groups and Product Councils for each major core platform, and users are actively encouraged to share their experiences and needs for their systems. Direct collaboration helps us build stronger relationships with clients, while ensuring we are delivering the solutions they need to be successful.

Fiserv provides credit unions with core solutions that offer robust functionality and user-friendly interfaces. We believe this is critical for the success of credit unions, because staff are more likely to embrace software that is easy and intuitive to operate.

Fiserv aims to be a unique and trusted business partner with expertise on the industries we serve, and the latest in innovation for the speed of life today.



#### Contact Info

[www.creditunions.fiserv.com](http://www.creditunions.fiserv.com)

Fiserv Credit Union Solutions (CUS) division for Fiserv is focused on providing account processing and the full suite of Fiserv solutions to 2,000+ credit unions to enable their growth and success in the industry. CUS has 1,500 associates to deliver a superior client experience. Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry.