

Online, Mobile, Network & Physical - Securing the Spectrum

To balance security needs of online, mobile, network and physical information, you have to consider both data and documents. Most security administrators are well aware that data needs to be protected and secure. However, many times we see less concern around documents.

Credit unions generate and store millions of documents. Whether they are electronic documents or physical paper, they can contain sensitive information like credit card or driver's license numbers. Often stored on network drives or physical files, they are vulnerable to loss, theft and disasters. Some documents may be managed in a document management system, but they often aren't strong, enterprise-class software that can eliminate vulnerable paper documents across a credit union and make all necessary documents securely available on your network, online or on a mobile device.

With a strong enterprise content management (ECM) solution, documents and data are managed securely, with granular levels of security down to the single user or document level. You'll also be able to further protect your documentation by storing it in an encrypted format. With documents securely managed, you can then also make them available online or on a mobile device with confidence.

When prioritizing these channels, credit unions have to maintain the flexibility to offer employees and members the data and documents they need online and on mobile devices, while still keeping information safe.

A strong ECM solution will offer documents protection no matter how you present them. On your network, documents are securely accessed only by authorized users, but they can easily get to them for your core banking system with a seamless integration. On mobile devices, employees can access documents and interact with automated document workflows through an ECM app. Online, members can securely access their statements and other member documents through your online portal, giving them secure access to their documents.

By capturing vulnerable physical documents and data electronically to eliminate the risks of physical documents, OnBase allows your information to be as secure as you need - covering online, mobile, and network needs. It provides security by enabling sensitive data items to be stored in encrypted format - in compliance with the Payment Card Industry (PCI) and Data Security Standards (DSS).

OnBase is also easily adaptable and configurable. If you need to customize your solution for enhanced security, you don't need to write code, so you don't need to rely on a vendor or take up costly resources. Tailored for individual departments, it easily scales across the enterprise according to needs and budgets. OnBase mobile solutions empower your employees and members to instantly and securely access and work with electronic documents and data so they can accomplish tasks wherever they're located. Available as an on-premises or cloud-based solution, OnBase lets you get the most security possible out of limited time, money and manpower.

Steve Comer
Credit Union Industry Manager



OnBase
a Hyland Software solution

Steve Comer
is the credit union industry manager at Hyland Software, Inc., the devel-

opers of OnBase®. An award-winning suite of enterprise content management (ECM) solutions, OnBase has a proven record of solving problems resulting from time consuming, costly and error plagued manual tasks. As the credit union industry manager, Comer is responsible for developing sales, marketing, and product strategies that will help credit unions realize faster ROI, increase process efficiencies, and provide enhanced member service through the use of OnBase. He also cultivates and manages both new and existing partner relationships with other vendors to bring added value to credit unions.

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