

Addressing Insider Threats, Cyber Attacks & Data Security

Business Security Is Everyone's Business: The Role of Workflows in Securing your Credit Union

Credit unions have many moving parts - governing who has access to what and what they can do with that data is only the beginning of the story. With vendors, partners, and contractors as part of the picture, the permutations become even greater. As your data proliferates and your data management requirements grow, information security becomes not something you *have and deploy*, but rather something you *live and breathe*.

Information security is about strengthening the weakest leak in the chain. To this end, credit unions need to understand where the data is coming from, where it lands, where it goes within the organization, and how it is used. As employees are hired, transfer to new roles and leave the company, maintaining data security grows exponentially more complex.

The proper practice of information security involves defining business processes and automating/tracking them; perhaps for control, but certainly for auditing and prompting. Essentially, you need to understand what happens to data and where, looking for exceptions to the rule and anomalies in the routine. Business process automation tools and techniques are well-suited to these tasks; those cost-containment tools turn out to be an excellent countermeasure for human error, insider attacks, and areas of non-compliance.

With a proper business process automation solution in place, your credit union can better ensure data confidentiality, availability and integrity. By leveraging operational best practices and workflows that enable your InfoSec team to monitor employee activity, you will have a better handle on - and be able to monitor - how data is handled throughout each employee's lifecycle. This gives you the unique ability to identify and thwart intentional and unintentional data handling that might put your credit union's information at serious risk.

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is the Vice President of Workflow Technology for Nintex, and in that role he

travels worldwide speaking about the benefits of leveraging technology to securely automate business processes inside organizations. Today Nintex helps thousands of customers around the world achieve digital transformation. Operations leaders and IT professionals turn to the Nintex workflow platform to automate processes of all types, pulling together content from disparate sources, from existing enterprise data to content from major ecosystems, such as Microsoft and Salesforce. Learn more by reading Nintex customer success stories at <http://www.nintex.com/resources/case-studies> including case studies from financial services organizations like ANZ Bank and Braunton Capital.

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